



MSI Resources Directory

TOPIC	CONTACT	EMAIL	PHONE
Background Checks	Joji Nelluvelil	jnelluvelil@meauxsi.com	817-328-1925
Benefits – 401K	John Hancock	N/A	1-800-395-1113 (English) 1-800-363-0530 (Spanish)
Benefits - Medical/Vision/Dental Insurance	Matt Vann	mvann@meauxsi.com	817-328-1931
Building Damage/Auto Accident	Mario Valladares	mvalladares@meauxsi.com	817-328-1916
Business Abuse Hotline/Employee Relation Concerns	Business Abuse Hotline	N/A	1-888-751-TEAM (8326)
Customer Injury Claims / Property Claims	Mario Valladares	mvalladares@meauxsi.com	817-328-1921
Disability (Short and Long Term)	Matt Vann	mvann@meauxsi.com	817-328-1926
Invoices – All Companies	Accounting	msi.invoices@factura.ai	817-328-1940
Leave of Absence (LOA/FMLA)	Matt Vann	mvann@meauxsi.com	817-328-1926
Loss Prevention	Mario Valladares	mvalladares@meauxsi.com	817-328-1921
Paradox Issues	Joji Nelluvelil	jnelluvelil@meauxsi.com	817-328-1925
Pay Card Issues	Human Resources	hr@meauxsi.com	817-328-1937
Paychex Access	Human Resources	hr@meauxsi.com	817-328-1937
Paychex Troubleshooting	Paychex	N/A	866-804-5693, Dial '1' to enter an extension, then '7102501'
Payroll: - Pay Inquiries - Missing Pay - Overpayments	Kathy Floyd – Wingstop & Taco Bell	payroll@meauxsi.com	817-305-8266
	Crystal Marr – Chicken Salad Chick	cscpayroll@meauxsi.com	817-328-1937
Permits	Accounting	permits@meauxsi.com	817-328-1918
PTO (Paid Time Off) Issues	Human Resources	hr@meauxsi.com	817-328-1937
Rehire Requests	Human Resources	hr@meauxsi.com	817-328-1937
Training Questions	Greg Jones	gjones@meauxsi.com	405-408-2682
W2 Requests (If no Paychex access)	Human Resources	hr@meauxsi.com	817-328-1937
Workers' Compensation	Matt Vann	mvann@meauxsi.com	817-328-1931